Ten Child Safe Standards - Alpenglow Photography

1. Leadership & Culture

- Promote your commitment to children's safety and wellbeing on your website.
- Actions you take to prioritise children's safety and wellbeing, minimise risk to children, and prevent harm - completion of Training webinar "Child Safe Organisations", ensure contact details are visible, seek to behave in a way that prioritises children's safety & wellbeing (see below)

2. Voice of Children

- Regularly ask the children involved with your business to provide feedback on their safety and wellbeing and take action on what they say
- Make children feel comfortable and confident to express their views, especially any concerns about harm or abuse
- make sure your communications are child friendly.

3. Family & Community

- Consistently look for opportunities to seek feedback from the families and communities of children involved with your business about how they can be involved in protecting the safety and wellbeing of children
- Make sure families and communities know how to raise concerns relating to your business.

4. Equity & Diversity

- Make sure you have the skills needed to provide inclusive support to the children and families when photographing children and young people.
- Make sure the way you operate makes every child feel welcome, safe, respected, heard and valued.

5. People

- Current positive Working with Children check (blue card)
- Make sure you can identify signs or risks of harm and knows how to report it
- Maintain personal knowledge (completion of all webinars and read all information provided by Queensland Family & Child Commission).
- Know how to report concerns and are comfortable to do so
- Do you have someone you can work with if reports are made against you? Working as a sub-contractor with BWP Studios, with other photographers and videographers when working with children & young people

6. Complaints Management

- Take complaints seriously
- Have a complaints process, including contact details
- Make sure the children and families know how to make a complaint and can understand the process
- Seek support from child abuse prevention organisations or refer children and families to them if needed
- Protect the privacy of anyone who makes a complaint to you, in line with your legal obligations.

7. Knowledge & Skills

- Make sure you have the knowledge, skills and awareness to keep children safe (Over 20 years experience as a Paediatric Registered Nurse, and remaining up-to-date with the 10 Child Safe standards & awareness of the Universal Principle & Cultural safety)
- Commit to ongoing education and training to continue building skills across your business. Visit our Training hub for options.

8. Physical & On-line Environments

- If needed, seek advice from child safety community groups for advice about the safety of your physical spaces.
- Consider your online presence and how children are represented and how their images are used.
- Invite feedback from children and families involved with your business about the safety of your physical and online spaces and make changes based on what they say.
- Be mindful that some children will have specific needs that you may need to accommodate, for example, family and living arrangements, or culture.

9. Continuous Improvement

- Commit to regularly reviewing your policies and practices and make changes where you need to.
- Regularly invite feedback from the children and families you work with, and make changes based on the improvements they say are needed to help children feel safe.

10. Policy & Procedures

- Learn about the Child Safe Standards
- look at the resources and training across our website (below), to help you meet the Child Safe Standards (https://www.qfcc.qld.gov.au/childsafe/standards/what-are-child-safe-standards)
- Talk to other businesses that work with children and share knowledge about how you are becoming child safe and find out what they're doing
- Develop your key documents, or if you already have them, review them to ensure they are current
- Engage with children, families and staff involved with your business about the effectiveness of your policies and practice
- Update your documents so they are easily accessible, reflect equity and diversity, and are culturally safe
- make sure that documents can be located and understood by staff and volunteers and make relevant documents publicly available.